

Department of Veterans Affairs State Veterans Home Survey Report

This survey report and the information contained herein, resulted from the State Veterans Home (SVH) Survey as a Summary Statement of Deficiencies. (Each Deficiency Must be Preceded by Full Regulatory or applicable Life Safety Code Identifying Information.) Title 38 Code of Federal Regulations Part 51 is applied for SVHs applicable by level of care.

General Information:

Facility Name: Bruce McCandless Colorado Veterans Community Living Center - Florence

Location: 903 Moore Drive, Florence, CO 81226

Onsite / Virtual: Virtual

Dates of Survey: 08/08/22-08/10/22

NH / DOM / ADHC: NH

Survey Class: Annual

Total Available Beds: 120

Census on First Day of Survey: 50

VA Regulation Deficiency	Findings
<p>§ 51.70 (c) (6) Assurance of financial security.</p> <p>The facility management must purchase a surety bond, or otherwise provide assurance satisfactory to the Under Secretary for Health, to assure the security of all personal funds of residents deposited with the facility.</p> <p>–</p> <p>Level of Harm – No Actual Harm, with potential for more than minimal harm.</p> <p>Residents Affected – Many</p>	<p>Initial Comments:</p> <p>A VA Annual Survey was conducted from August 8, 2022, through August 10, 2022, at the Bruce McCandless Colorado Veterans Community Living Center - Florence. The survey revealed the facility was not in compliance with Title 38 CFR Part 51 Federal Requirements for State Veterans Homes.</p> <p>Based on record review and interview, the facility failed to provide a surety bond, or otherwise provide assurance satisfactory to the Under Secretary for Health to assure the security of all the residents’ personal funds that were deposited within the facility.</p> <p>The findings include:</p> <p>Review of the policy titled, “STATE OF COLORADO Division of Veterans Community Living Centers- Personal Needs Funds,” last reviewed July 22, 2022, revealed: " V. PURPOSE: This account has been established to provide residents who desire the nursing home to provide banking and cash handling services for their personal funds a means to do so. Participation is voluntary for the residents and may be started or ended at any time.</p>

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VI. POLICY:

16. Surety Bonding is provided by the State of Colorado self insurance fund. The facility maintains a copy of the certificate of insurance annually.”

Review of the information provided by the facility following a request for surety bond documentation, revealed a Binder of Insurance Confirmation Letter (Government Crime Policy) through [Business], with a policy period date from 7/1/22, to 7/1/23, Endorsement #22 Third Party Coverage (Patient Property) Government Crime Policy (Discovery) effective 2/2/21, and the State of Colorado Certificate of Insurance with an issue date of 7/01/22.

Inquiries were sent to Administrative Staff A on 8/8/22, from 11:29 a.m., through 11:37 a.m. regarding whether the facility had an approval letter from the Under Secretary for Health, or any documentation that specifically used the term “Surety Bond” when referencing the assurance of the residents' funds. Administrative Staff A replied stating, “The information we provided is what the State of Colorado provides to us annually. I'm sure it is a little different from state to state, but that is all we have.”