

Department of Veterans Affairs State Veterans Home Survey Report

This survey report and the information contained herein, resulted from the State Veterans Home (SVH) Survey as a Summary Statement of Deficiencies. (Each Deficiency Must be Preceded by Full Regulatory or applicable Life Safety Code Identifying Information.) Title 38 Code of Federal Regulations Part 51 is applied for SVHs applicable by level of care.

General Information:

Facility Name: Veterans Home of California – Fresno

Location: 2811 West California Avenue, Fresno, CA 93706

Onsite / Virtual: Onsite

Dates of Survey: 7/25/22-7/28/22

NH / DOM / ADHC: NH

Survey Class: Annual

Total Available Beds: 120

Census on First Day of Survey: 89

VA Regulation Deficiency	Findings
	<p>Initial Comments:</p> <p>A VA Annual Survey was conducted from July 25, 2022 through July 28, 2022 at the Veterans Home of California - Fresno. The survey revealed the facility was not in compliance with Title 38 CFR Part 51 Federal Requirements for State Veterans Homes.</p>
<p>§ 51.190 (b) Preventing spread of infection. (1) When the infection control program determines that a resident needs isolation to prevent the spread of infection, the facility management must isolate the resident. (2) The facility management must prohibit employees with a communicable disease or infected skin lesions from engaging in any contact with residents or their environment that would transmit the disease. (3) The facility management must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p>	<p>Based on medication administration observation, interviews, and facility policy review, the facility failed to ensure Licensed Nurse A sanitized and applied gloves before administering insulin. Licensed Nurse A also administered an inhaler during that medication pass and failed to again sanitize and apply gloves for one (1) of one (1) sampled residents (Resident #16).</p> <p>Findings include:</p> <p>Review of a facility policy titled, “Administering Medication-General Guidelines,” last reviewed 10/29/21, documented the following:</p> <p>“Policy Details and Implementation, A. Preparing for administration of Medication...2) <u>Hand washing and Hand Sanitation</u>: The person administering medications adheres to good hand hygiene, which includes washing hands thoroughly...and before and after administration of ophthalmic, topical, vaginal, rectal, parenteral preparations and medications given via enteral tubes. Examination gloves are worn when</p>

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<p>Level of Harm – No Actual Harm, with potential for more than minimal harm. Residents Affected – Few</p>	<p>necessary. Hand sanitation is done with an approved sanitizer between hand washing... Sanitation can be done at regular intervals during medication pass...assuming hand washing is not indicated.”</p> <p>On 7/26/22, at 8:10 a.m., Licensed Nurse A was observed administering medication to Resident #16. When administering six (6) units of Novolog Injection, 100/ml (milliliters), Licensed Nurse A did not sanitize their hands and apply gloves to administer the Novolog. During that medication pass, Licensed Nurse A did not remove their gloves after administering the insulin, nor use hand sanitizer and/or apply new gloves before administering two (2) puffs of Symbicort AER 160-4.5. Licensed Nurse A did not sanitize their hands or wear gloves to prevent the spread of infection at any time during Resident #16’s medication administration.</p> <p>On 7/26/22, at 8:20 a.m., Licensed Nurse A stated that they did not wear gloves as they irritated their hands.</p> <p>On 7/25/22, at 9:00 a.m., Licensed Nurse B stated that the nurses must wear gloves and should sanitize their hands before donning gloves and after administering insulin. Then they should apply new gloves before administering an inhaler and should sanitize their hands after taking off the gloves.</p> <p>On 7/25/22, at 9:15 a.m., Administrative Nurse A stated that the nurse should have sanitized their hands and put on new gloves between administering the insulin and the inhaler, and should have sanitized their hands before and after their gloves were applied and removed.</p>
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