

## Department of Veterans Affairs State Veterans Home Survey Report

This survey report and the information contained herein, resulted from the State Veterans Home (SVH) Survey as a Summary Statement of Deficiencies. (Each Deficiency Must be Preceded by Full Regulatory or applicable Life Safety Code Identifying Information.) Title 38 Code of Federal Regulations Part 51 is applied for SVHs applicable by level of care.

### General Information:

**Facility Name:** Southeastern Veterans Center

**Location:** 1 Veterans Dr., Spring City, PA 19475

**Onsite / Virtual:** Onsite

**Dates of Survey:** 2/29/24 – 3/1/24

**NH / DOM / ADHC:** DOM

**Survey Class:** Annual

**Total Available Beds:** 54

**Census on First Day of Survey:** 38

VA Regulation Deficiency	Findings
Initial Comments:	A VA Annual Survey was conducted from February 29, 2024 – March 1, 2024, at the Southeastern Veterans Center. The survey revealed the facility was not in compliance with Title 38 CFR Part 51 Federal Requirements for State Veterans Homes.
<b>§ 51.43 (b) Drugs and medicines for certain veterans</b>  VA will also furnish drugs and medicines to a State home for a veteran receiving nursing home, domiciliary, or adult day health care in a State home pursuant to 38 U.S.C. 1712(d), as implemented by §17.96 of this chapter, subject to the limitation in §51.41(c)(2).  <b>Level of Harm</b> – No Actual Harm, with potential for minimal harm <b>Residents Affected</b> – Many	<p>The facility was unable to demonstrate that the VA only furnished drugs and medicines to a State home for Veterans who are eligible to receive such drugs and medicines.</p> <p>Based on interviews and document review, it was identified that the facility has a valid sharing agreement with the VA Medical Center (VAMC) that allows the facility to order the majority of needed drugs and medicines through the VA's Pharmaceutical Prime Vendor (PPV) Contract. This sharing agreement is in effect September 1, 2020 through August 31, 2025. The sharing agreement describes that the VAMC will absorb the PPV costs of drugs and medicines for Veterans who are eligible to receive such drugs and medicines and invoice the facility for the costs of drugs and medicines for Veterans who are ineligible to receive such drugs and medicines.</p> <p>Subsequent review of [DATE] and [DATE] invoices from the VAMC to the facility for the costs of drugs and medicines for Veterans who are ineligible to receive such drugs and medicines revealed that there were inconsistencies in the information on the invoices. These inconsistencies included reference to a sharing agreement from December 1, 1999 rather than the current sharing agreement, reference to costs for</p>

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	<p>[DATE] on the [DATE] invoice, as well as two different amounts being identified as the “revised costs of medication for veterans eligible under 38 CFR 17.96.” No explanation for the difference in amounts for the same category was provided.</p> <p>In follow up communications, facility leadership confirmed that the inconsistencies on the invoices were such that the facility could not validate that the correct amount had been invoiced to the facility nor paid to the VAMC. Facility leadership thus confirmed that they could not assure that only Veterans who meet eligibility requirements are in receipt of VA-furnished drugs and medicines.</p> <p>Facility leadership confirmed understanding that the VA should only furnish drugs and medicines to Veterans who are eligible to receive such drugs and medicines.</p>
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