Veterans are getting more care through VA than ever

**78.8 million**
health care visits completed in FY 2021
surpassing the previous high of 74.26 million provided in FY 2019 prior to the pandemic. This includes:

- **15.2 million mental health care visits**
  VA is providing Veterans more access to mental health care, increasing treatment visits each of the last 6 years
- **~10 million video visits**
- **>180,000** telehealth visits weekly with Veterans in their homes or other place of choice

**Community Care**

- **>3 million Veterans** have been authorized for at least 1 **community care appointment** since MISSION ACT was implemented in 2019- that’s nearly ½ of all Veterans actively using VHA

**6.2 million Veterans actively use VA Health Care**

- **2,800% increase in virtual care**
  provided to highly-rural Veterans
- **57,643 tablets loaned to Veterans**
  without access to video-capable devices or the internet

The number of **women Veterans** that receive care at VA has **tripled** since 2001, with women Veterans accounting for **30% of enrollment increases** in the past 5 years

VA wants every woman Veteran to have **access to resources** they **need and trust**

- **Women Veterans Call Center**
  855-VA-WOMEN
- **Veterans Crisis Line**
  1-800-273-8255 Press 1
- **Caregiver Support Line**
  855-260-3274

All information reflects data from FY 2021, unless otherwise noted
Veterans trust VA with their outpatient care.

Veterans who needed clinically urgent referrals to a specialist received that care within an average of 1.5 days.

Veterans received same-day appointments in Primary Care, Specialty Care and Mental Health accounting for 17% of total completed appointments.

Veterans used VA Emergency Department and Urgent Care more than 2.1 million times.

For more information and FAQs, visit https://www.accesstocare.va.gov/Healthcare/Timeliness

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